Process for arranging an upgrade to CleverOne

Clever One 1.0.5 or 1.0.6 to 1.0.7

Step 1 - Confirm EzServer version is 6.2.3 - EzServer version displayed in Add/Remove Programs/Apps in Windows

Step 2 - If EzServer is 6.2.3 - download the CleverOne and DAVIS toolkit update and install.

1.) DOWNLOAD CLEVER ONE 2.) DOWNLOAD IMPLANT LIBRARY

If EzServer is less than 6.2.3 see instructions on backing up and updating the database below. Once complete install Clever One and DAVIS update

If EzServer is less than 5.5.3 see instructions on stepping the update:

https://vatechamerica.com/faq/clever-one/CleverOne

Please coordinate with the office IT team to complete the EzServer upgrade prior to scheduling the installation.

Clever One Software FAQ:

https://vatechamerica.com/fag/software/CleverOne

Migration Guide for EzServer Series 6 and higher:

https://vatechamerica.com/faq/vatech-2d-ims/how-to-move-or-merge-ezdent-i-database-6-2

EzDenti/Ez3Di to Clever One

Step 1 – Contact office and review the details below and confirm that they would like to upgrade Clever One.

Step 2 – IT for office should see the below instructions on updating to Clever One provided by CS:

Please coordinate with the office IT team to complete the EzServer upgrade prior to Scheduling the installation.

Clever One Software FAQ: *Notice: Please run EzServer updates on Local ADMIN account.* https://vatechamerica.com/faq/software/CleverOne

Migration Guide for EzServer Series 6 and higher:

https://vatechamerica.com/faq/vatech-2d-ims/how-to-move-or-merge-ezdent-i-database-6-2

Step 3 - Chatter CS in Salesforce to notify them that the office would like to upgrade to Clever One. They will provide licenses and schedule installation.

Step 4 – Chatter Client Success Team in Salesforce the proposed date of Clever One adoption so training on new features can be scheduled

Version Information:

Clever One Version 1.0.7

- Bug fixes to Section Tab
- Improved functionality with 3rd party PSP (Soredex Optime)
- Improved connectivity to DAVIS Segmentation Engine

Clever One Version 1.0.6

- Export function with Simple Viewer